Are you trying to apply for Employment Insurance Benefits?

STEP 1: Type www.canada.ca in the search bar

STEP 2: Select **"*Employment Insurance and leave*"**

STEP 3: Select the type of Employment Insurance benefit you are applying for (see back for more information about Employment Insurance COVID-19 measures)

STEP 4: After reviewing all relevant information found on this page, Select **"*5. Apply*"** and scroll down to the bottom of the page and click **"*Ready to Start*".** Read the "***Privacy notice statement***" and select **"*Start Application*"**

STEP 5: Complete the application and print a copy of the Confirmation Page for your records

STEP 6: In the next 5-10 business days, a 4-digit access code will be mailed to you. The access code will contain instructions on how to file your Employment Insurance reports. The access code can be used to create a My Service Canada Account to check the status of your application and check if your Records of Employment (ROEs) have been received. Applications can take up to 28 business days to be processed

STEP 7: Ensure all Records of Employment (ROEs) are submitted/received by Service Canada by checking your My Service Canada Account

If any supporting documents need to be submitted for the processing of your Employment Insurance application, the documents can be dropped into a drop box at your local Service Canada Centre or mailed to the address that appears on your Confirmation Page.

EMPLOYMENT INSURANCE and COVID-19

If you are applying for Employment Insurance benefits because your place of employment is closed due to COVID-19 and you are **NOT** sick/ill or in quarantine, please apply for Employment Insurance **REGULAR BENEFITS** and **DO NOT CALL** the COVID-19 EI Sickness line. This telephone number is only for sick or quarantined clients due to COVID-19.

Employment Insurance (EI) sickness benefits provide up to 15 weeks of income replacement and is available to eligible claimants who are unable to work because of illness, injury or quarantine, to allow them time to restore their health and return to work. Canadians quarantined can apply for Employment Insurance (EI) sickness benefits.

If you are applying for Employment Insurance Sickness benefits because of illness/quarantine due to COVID-19, the following changes to EI sickness benefits apply:

- The one-week waiting period for [EI sickness benefits](#) will be waived for new claimants who are quarantined so they can be paid for the first week of their claim by calling the following numbers:
  - Telephone: 1-833-381-2725 (toll-free)
  - Teletypewriter (TTY): 1-800-529-3742
- People claiming EI sickness benefits due to illness/quarantine for COVID-19 will not have to provide a medical certificate
- People who cannot complete their claim for EI sickness benefits due to quarantine may apply later and have their EI claim backdated to cover the period of delay