

# INVITATION TO A VIRTUAL TOWN HALL

## HYDRO ONE NETWORKS AND NIPISSING FIRST NATION

During this difficult and unprecedented time, we want you to know that we are here for you. If you are struggling to pay your hydro bill or simply have questions about our programs, please join us for a virtual town hall on **Wednesday, October 7.**

We will be conducting a session at 12 p.m. noon. We hope you can join!

During these sessions we will discuss the following financial aid programs:

- **LEAP** – a one-time/year energy grant of up to \$600 for residential customers deemed as low-income
- **OESP** – a monthly, on-bill credit for up to \$113 for residential customers deemed as low-income
- **CEAP** – a one-time credit for non-low-income, residential customers who have been affected by COVID-19
- **Pandemic Relief Fund** – created by Hydro One to assist any and all customers affected by COVID-19

If you are interested in attending this virtual town hall meeting or have any questions, please email [FNMCustomer@HydroOne.com](mailto:FNMCustomer@HydroOne.com). Let us know that you would like to attend and an invitation will be sent to your email address.

For those who do not have internet access, you may dial into the meeting directly from your phone. The toll-free number is 1-855-699-3239. Access code is 1608979530#

We look forward to seeing you!

